

JULIA ANG

+1 (412) 844-1444 | kanghuia@andrew.cmu.edu | [linkedin.com/in/julia-ang](https://www.linkedin.com/in/julia-ang) | www.juliaang.com

EDUCATION

Carnegie Mellon University (CMU) Pittsburgh, PA
Master of Integrated Innovation for Products and Services Dec 2025

Relevant Coursework: Integrated Product Development, User Experience Research, Launching New Products

National University of Singapore (NUS) Singapore
Bachelor of Science in Project and Facilities Management | GPA: 3.6/4 May 2021

Awards: Dean's List Fall Semester 2021, Student Life Merit Award for Community Engagement

WORK EXPERIENCE

Mace Asia Consultancy Singapore
Project Manager Aug 2023 – Jun 2024

- Managed a cross-functional team of 10-12 people across 3 countries, ensuring the USD \$29 million Pavilion project for the World Expo 2025 in Japan remained within project timeline and budget constraints
- Led major redevelopment of 5 offices at Dyson Singapore Technology Centre by engaging with clients and key stakeholders to understand their needs and pain points, resulting in 20% increase in office usage by employees due to newly enhanced office facilities

Jones Lang LaSalle Property Consultants (JLL) Singapore
Project Lead – “Get Movin” Jul 2023

- Initiated a project to streamline management of large-scale commercial office relocation projects via a web application
- Conducted user research, built a design prototype and pitched to leadership with an estimated 20% cost savings for clients from reduced manpower requirements

Assistant Project Manager Jun 2021 – Jul 2023

- Spearheaded a 30,000 sqft Grade A office fit-out project for VF Singapore's APAC headquarters, ensuring ADA-compliant design for disabled access, and completed the SGD \$3.8 million project 2 weeks ahead of schedule and within budget
- Concurrently oversaw 3-5 office fit-out projects and building asset enhancement works, drove cost-savings and ensured timely delivery for notable clients including BlackRock, Expedia, and Bank of Montreal
- Managed relocation of 1,200 staff for MUFG Bank Ltd, optimizing logistics and minimizing downtime, resulting in 90% on-time move completion rate

PROJECTS

Redesign UI/UX for Mixed Reality App on Microsoft HoloLens 2 National University of Singapore
UI/UX Designer Jul 2023 – May 2024

- Collaborated with NUS School of Computing Human-Computer Interaction (HCI) Lab to improve the platform “Hey TOM” which supports AI assistance for daily tasks
- Reduced user task completion rate by approximately 25% by creating a comprehensive UI design guide and implementing audio, visual and hand gesture feedback modalities, enhancing user experience of AI Running Assistance feature

Mobile App for Travel Journalling National University of Singapore
UX Researcher and Designer May 2023

- Conducted 20 user interviews and delivered user experience insights on travel journalling related needs and pain points
- Implemented 3 key design changes on high-fidelity prototypes after 2 rounds of user testing and analysis of user feedback

SKILLS

Project Management Software: *Proficient* – Microsoft Project, Jira, Monday, Asana

Design Software: *Proficient* – Figma, Adobe XD, AutoCAD, Sketch

Languages: *Proficient* – English, Mandarin

CERTIFICATION

Google UX Design Certificate Coursera
Completed seven online courses: Foundation of UX / UX Design Process / Wireframes and Low-Fidelity Prototypes / Aug 2023
UX Research / High-Fidelity Designs and Prototypes in Figma / UI for Websites / UX Design for Social Good

Advanced Professional Certificate in Digital Design & Development National University of Singapore
Obtained three Professional Certificates in User Experience Design, Digital Product Strategy and Management, and May 2023
User Interface and Interaction Design